

# System Navigation

AWS Foundation

PATINS

*April 4, 2019*

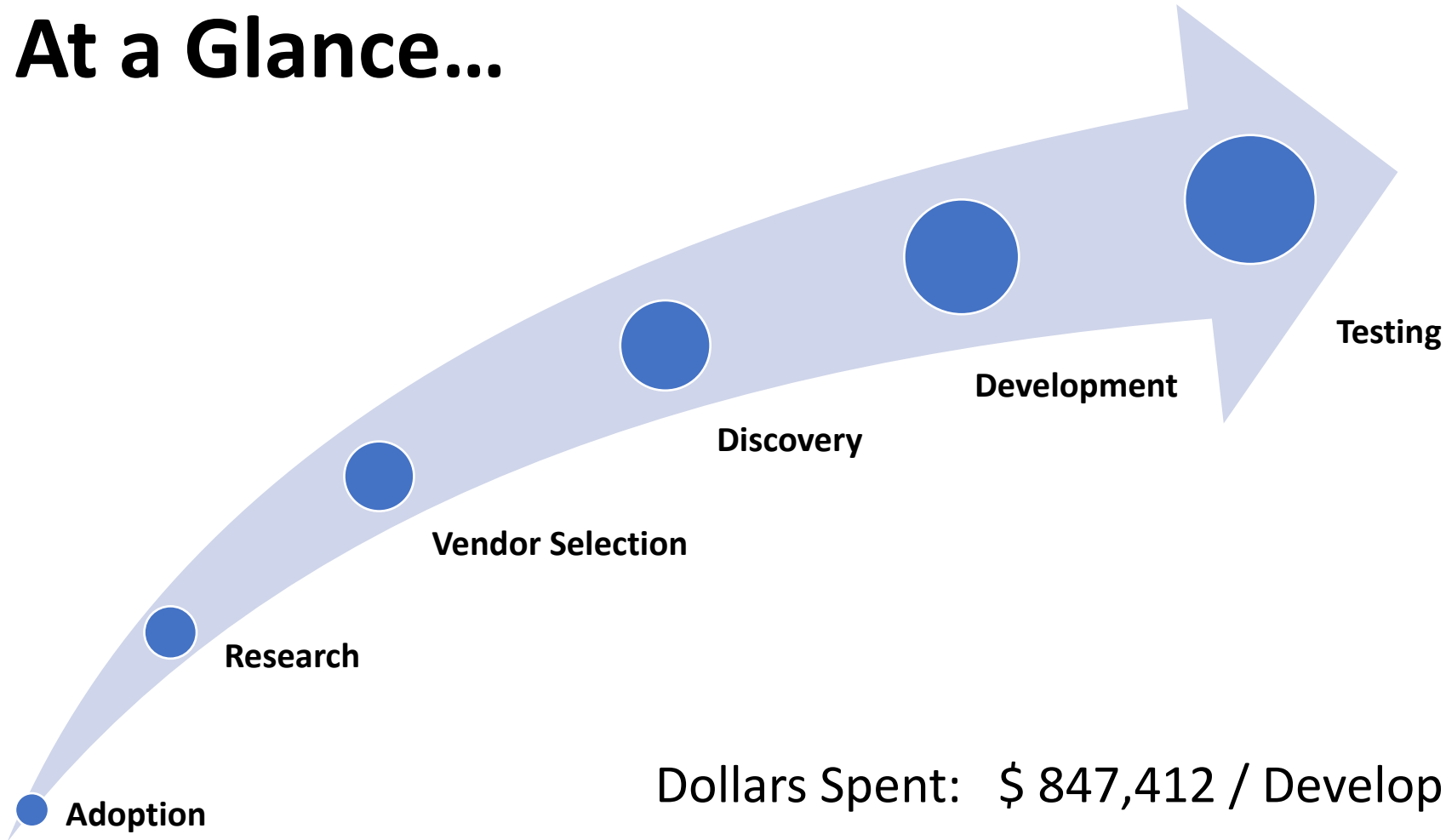
[vjohnson@awsfoundation.org](mailto:vjohnson@awsfoundation.org)

260-207-5728



SEEK. DISCOVER. CONNECT. INFORM.

# At a Glance...



- Data Collection
- Kick-off *(March 21, 2019)*
- Promotion
- Permanent Home
- Maintenance

Dollars Spent: \$ 847,412 / Development Budget \$1 million  
*as of March 1, 2019*

# Community Needs Assessment...

- Focus groups and surveys – 2008, 2013, and 2015
  - Participants - Individuals, families, care-givers and provider organizations
  - Findings – System navigation #1 need
- Researched existing, evolving and new resources
- Findings - Funders, nonprofits and government agencies are more in sync than you may think
- Duplication of efforts is rampant



## Division of Disability and Rehabilitative Services



**INDIANA UNIVERSITY BLOOMINGTON**  
Indiana Institute on Disability and Community

## BUREAU OF DEVELOPMENTAL DISABILITIES SERVICES

**Over 90 Local Program  
& Service Providers**

**60+ Self-Advocates, Family members  
& Caregivers**



HomePointe HealthCare



The Arc Noble County Foundations



## WHY: Project Mission Statement...

We endeavor to create an intuitive system navigator that allows people with *no knowledge of the system* to access and share resources that improve the lives of those in the disability community.

- Help individuals and families be proactive to needs
- Include and leverage resources from all areas of life

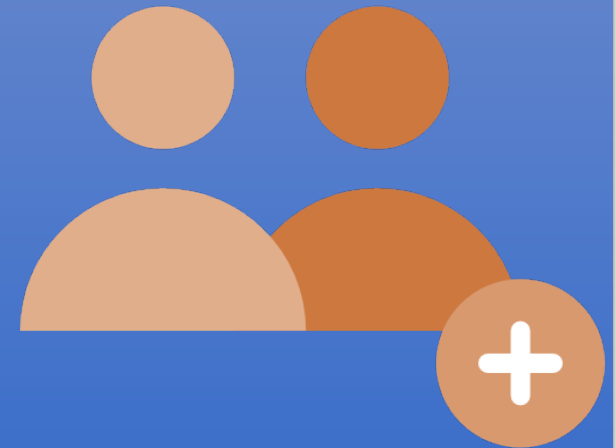
# WHO: User Profiles...

## *Self-navigators*

Self-representatives and family members

## *Navigation assistance + qualification*

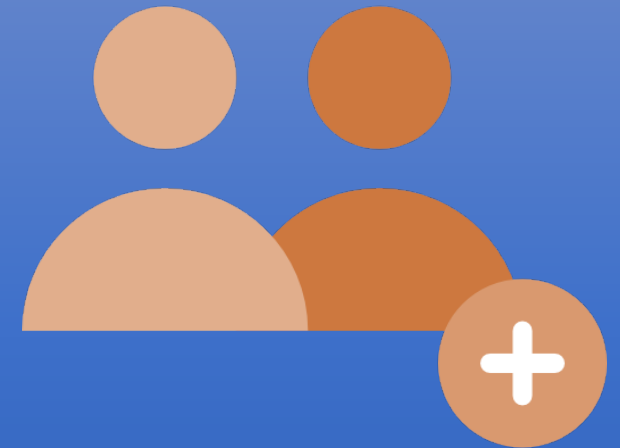
Case workers, direct service staff, legal services, disability / human services providers, healthcare providers, hospital navigators, state agencies, advocacy community, DCS – Protective Services, rehab / long-term care, faith-based organizations



# WHO: User Profiles...

## *Professional research*

Educational community, employers,  
Community resource centers, legal services,  
Healthcare providers, hospital navigators,  
state agencies, advocacy community,  
DCS – Protective Services, rehab / long-term care,  
faith-based organizations





# WHY: Challenges + Objectives...

1. Make navigation as accessible as possible
2. Make navigation educational and proactive
3. Provide an ongoing experience
4. Maintain the value of resources



# Let's have a look at where we are...

[IndianaDisabilityResourceFINDER.org](http://IndianaDisabilityResourceFINDER.org)



**Seek. Discover. Connect. Inform.**

# Icon Library...



# Strategic Plan...

- **Based on Functionality / Advocacy / Content / Outcome**
- **High-quality Data Content & Site**  
**Information is key**
  - Collaboration
  - Integration of other sites
- **Referral Network**
  - Priority contact points



# Advisory Council...

## State of Indiana

Kylee B. Hope, Dir. of Division of Disability and Rehabilitative Services (DDRS)

Cathy Robinson, Dir. of Bureau of Developmental Disabilities Services (BDDS)

## IIDC - Indiana Institute on Disability and Community

Derek Nord Ph. D., Director / Cathy Pratt, Ph.D., BCBA-D, Director

## The Arc of Indiana

Kim Dodson, Exec. Director / Jill Vaught, Dir. of Advancement

## Family Voices Indiana

Holly Wheeler, Exec. Director

## Benchmark Human Services

Nancy Bobay, Dir. of Compliance

## The League

John Guingrich, Dir. of Programs and Services

## About Special Kids (ASK)

Cindy Robinson, Dir. of Education and Information Services

## IN\*SOURCE

Joel Boehner

## Autism Society of Indiana

Greg Boyce

## IPMG - Indiana Professional Management Group

Jennifer Lantz

## INARF

Sarah Chestnut



**Seek. Discover. Connect. Inform.**

# System Navigation

Q & A

[vjohnson@awsfoundation.org](mailto:vjohnson@awsfoundation.org)

260-207-5728



SEEK. DISCOVER. CONNECT. INFORM.